

November 23, 2016

Dear SoonerCare Provider,

As you are aware, all pharmacy claims billed to SoonerCare should include a valid prescriber NPI. You may have noticed claims being denied on October 1, 2016 with NCPDP error 56- "Non-Matched Prescriber ID". This was due to the physician contract cycle ending September 30, 2016. If the physician had not renewed their SoonerCare contract, the system denied the claims due to the expired contract.

OHCA extended the time frame for physicians to renew their contracts, as this impacts the care to member if they cannot fill their prescriptions. Many physicians have still not renewed. However, the extension will end November 30, 2016.

Effective December 1, 2016 claims will deny if the physician has not renewed their contract with SoonerCare. The denial will post NCPDP edit 56 - "Non-Matched Prescriber ID". Please have the member contact their prescriber. We will not allow overrides.

Thank you for the services you provide to Oklahomans insured by SoonerCare!